A Loving Home for Life’s Last Journey

Annual Report 2016
Malachi House, created out of a Christian sense of ministry, serves persons who are terminally ill, without regard to gender, race, religion or national origin and without cost to the resident or family. This home ministers to individuals who need an available caregiver, who have limited or no financial resources and are in need of special home care in the final stages of life. Our trained staff and volunteers provide spiritual, emotional and physical support with the assistance of a hospice team.

Going Full Circle

Our resident Ronald was truly a blessing to everyone at Malachi House. He made us laugh, and he definitely loved his candy – it went along with his sweet personality. As we got to know Ronald a little better, we found out that he was one of the original volunteers who assisted our contractors with transforming our donated row houses into Malachi House. Ronald remembers word spreading that Malachi House was in need of help, and so many people came and donated their time.

Ronald had the pleasure of knowing our co-founder, Father Paul Hritz, and described him as a kind and gentle man. Ronald recalls watching Father Paul make coffee for the workers every morning, and they all cherished that time together with him.

One of Ronald’s last wishes was to see his friend Joe Charboneau from the Indians. Joe was so kind. He came over and not only visited with Ronald, but also greeted all our residents and signed autographs. Ronald was also so happy that he got to see one last Indians game with his friend Slider. Ronald will be missed!

“I came to Malachi House in the 80’s through the Good Lord. When I got sick, there was only one place I wanted to be: Malachi House. I told hospice I would love to go back. I still love it, and I am so glad to be back in this home.”

– Ronald
LETTERS FROM THE BOARD CHAIRMAN AND EXECUTIVE DIRECTOR

What an exciting and eventful year we have had at Malachi House, filled with change, consistency and wonderful care for our residents.

At the beginning of my tenure as Board Chair, we found ourselves in the midst of filling roles within our executive staff. Our wonderful and talented board rolled up their sleeves and got to work! Our first task was to hire a proven leader in our community as Executive Director. Judy Ghazoul Hilow was an overwhelming choice and has been an incredible asset to our Malachi House family.

We then set out to find our new Clinical Director. Like Judy, Pamela Roe has been a blessing to our home with the wonderful care she and her staff provide to our residents. We restructured our development team with the hiring of Development Director Nicole Moehring, who has efficiently coordinated and implemented our development programs and fundraising efforts. We also promoted long-time employee, Katrina Blatt, to Marketing and Event Coordinator. Our Executive Assistant Veronica Rains and Volunteer Coordinator Liz Bowen work as a team to anchor our entire staff and volunteers with the most effective results for the House.

Even with all the changes and new roles, the consistency of the service of our mission has never wavered. I am so very proud of our administrative staff, clinical staff and volunteers. I remain dedicated and excited as to where this team will lead us in our journey supporting our mission – to serve those in need who are terminally ill.

We believe in a paraphrase of the motto of long-time supporter, RPM International Inc.: “Understand the task at hand, find the right people for this task, and let them do their jobs.”

Sincerely,

Joseph C. Granzier, Chairperson

As we look upon our 30th year in 2017, we remember two very special people – our co-founders, Father Paul Hritz and Catherine “Kaki” O’Neill, who dedicated their lives to serve the mission of Malachi House. We are truly grateful for Kaki’s continued efforts to guide and empower us in every way.

As a servant leader, the most important thing I must accomplish every day is to secure our mission for those in need who are terminally ill and empower the special people around us to accomplish our goals. It is truly humbling when our residents give us the strength, courage and insight to move forward. One of our residents offered me a card with JOY in big, bold letters that read:

JOY in you!

I’ve heard it said that JOY’s a word that, when taken letter by letter, can make us understand just how such a small word makes things better.

The J, of course, is JESUS. The O, why that means OTHERS. The Y means you come last YOURSELF after all your sisters and brothers. So when you’re putting Jesus first in everything that you do, then it really is no wonder that others see Joy in you!

I continue to be overwhelmed by the work of the Malachi House board, associate board, staff, hospice teams and especially the hundreds of volunteers who grace this home with their time, talents and affectionate hearts. We are also grateful for the generous outpouring of individuals, corporations and foundations like you within our community who allow us to sustain the high quality of service to our residents.

I invite all of you to visit Malachi House, even if you’ve done so already, and witness the love and affection that our team so proudly displays to our residents each and every day. Thank you for your generous support, and we wish you and your families an enjoyable holiday season!

Warm Regards,

Judy Ghazoul Hilow, Executive Director
The Catherine “Kaki” O’Neill Leadership Award

This leadership award, given to an individual who exemplifies service and commitment to Malachi House, was awarded to Jeffery D. Neuman on September 9, 2016, at our Annual Meeting by our co-founder “Kaki” O’Neill.

Jeff is the President at Barnes Wendling. He has served on the Malachi House Board of Trustees for more than 25 years as the Treasurer. Jeff and his wife Mary Ann have been married for 35 years. They have three sons and two grandchildren.

Jeff and his staff have been an excellent resource for our organization, and we value his dedication to Malachi House.

“On a personal note, Jeff has always been kind and loyal.”
- Kaki O’Neill, Co-founder of Malachi House
For more than 50 years, Diane Kennedy has remained one of our strongest and most compassionate business leaders and philanthropists throughout the Cleveland community.

Diane Kennedy’s business acumen and commitment to her family and friends led her to become one of the most sought after non-profit supporters. In the late 1980s, Diane’s friend and co-founder of Malachi House, Catherine (“Kaki”) O’Neill, enlisted her to become part of the Malachi House mission. Diane’s altruistic, mission-driven efforts have enabled Malachi House to serve our terminally ill residents with the highest quality care and service.

Diane Kennedy and her husband Mike, who met as undergraduates at Kent State University, will celebrate their 50th wedding anniversary in April 2017. They have been residents of Rocky River, Ohio, for almost 50 years. Diane and Mike have two sons and seven grandchildren.

In 1972, Mike and Diane, as part of four principals, founded Leasing Dynamics Inc. selling new and used computer equipment. Within 15 years, the company grew to sales of $75 million and more than 75 employees. By 1987, the company went public and fostered additional growth of $20 million. By 1994, Leasing Dynamics Inc. had grown to more than $300 million in sales with more than 1,000 employees.

In 1994, the company was sold to Nations Bank with the Kennedys and their two sons retaining five divisions. These divisions, which remain today as the basis of Truwest Company, include: Technology Recovery Group, MRK Technologies, River Capital Finance, Sibling Revelry Brewing Co., and various Kennedy Property Investment companies. Since their inception, Diane remains actively involved as Vice President of the various companies.

Diane joined the Malachi House Board in 1989, bringing with her knowledge and expertise to focus on development, marketing, strategic planning and facilitation of our endowment fund. She was an integral part of raising capital funds for the expansion of Malachi House as well as the capital campaign, totaling upwards of $3 million for the endowment fund. Diane was the Chair of the Annual Benefit for more than twelve years, contributing close to $2 million for the operating and endowment funds. She also served four years as Chairman of the Board of Trustees from 2009-2012.

We are grateful for the dedication and commitment of Diane to serve the mission and residents of Malachi House. She has truly made a difference.
Saint Ignatius High School Sophomore Service

Saint Ignatius High School strives to prepare young men to be respectful of others and serve those in need. A Theology program, Sophomore Service, includes 45 hours of community service as part of each student’s sophomore year and requires them to choose a local non-profit to serve. Several times a week, sophomores come to assist us with the duties of Malachi House. They show such respect and kindness to our staff, volunteers and especially our residents. We have witnessed the impact they make on so many of our residents, and we are grateful to these fine young men.

This program has had a profound effect on students into adulthood, as seen by class of 1982 alumni Rev. Raymond Guiao, S.J., President of Saint Ignatius High School, and Joe Granzier, Malachi House Board Chair. Joe Granzier has been a devoted Malachi House Board Member for more than 18 years.

We are also proud to have Board Members Kevin Kelly ’81, Facilities Committee Chair; John Schriner ’92, PR/Development Co-Chair; and Bryan Evans ’05, Associate Board Member.

“Visiting Malachi House brings back memories of my own mother having worked there as a volunteer in the 1990s. I was in Jesuit seminary at the time, but I still remember the tremendous impression it made on me that Mom was helping at a holy place where people spend their final days surrounded by love and support.”

- Fr. Ray Guiao, S.J.
MESSAGE FROM THE CLINICAL TEAM

The clinical team here at Malachi House has a lot to keep them busy. Our applications and admissions have steadily increased, and we have already surpassed the number of admissions in 2015. Resident care continues to be our priority and in order to ensure the highest standards, we have implemented ongoing continuing education for the staff. We have applied for grant funding that will allow us to offer certification for our caregivers and caregiver assistants. This will provide recognition of our expertise in end-of-life care to the community and those agencies that look to us for a home and care for their hospice patients. The Quality and Safety Committee has been meeting regularly to ensure that our care meets the best standards of quality, safety and compliance, and that our resident care outcomes meet our high expectations.

I would encourage everyone to reflect on this past year—a time to remember the residents and families that reached out to us. The New Year is a time to reconnect with the value and meaning of our work—a time of renewal and hope for all of us.

My best to you,

Pamela Roe, Clinical Director
Volunteer of the Year: Jim Parry

It gives us great pleasure to announce our 2016 Father Paul Hritz “Volunteer of the Year,” Jim Parry. Jim, a Malachi House volunteer for more than 12 years, is a “mystery man” for most of us who work the day shift. A quiet, dedicated man, Jim comes in on Friday nights and assists the night shift caregiving staff in a variety of ways.

The night shift caregiving staff overwhelmingly nominated Jim, noting that: “Jim is always so willing to help around the House with whatever needs attention. He will sit and chat with residents, sit vigil with passing residents, assist staff in work around the house, help out in the kitchen, etc. – he is always such a pleasure to see.” “He is a really good guy who helps out with everything that we need done.” “Jim is a very kind spirit – he goes above and beyond when he comes in to clean.”

When asked about Jim, one of our clinical staff stated: “Jim is a man of his word. It will not matter what kind of day he is having or how busy he is – if he promised a resident a conversation, a book or a prayer, he will make sure to follow up on that promise. He also is an accomplished violinist and will play for our residents. On any random night that he is not at Malachi, he calls to check up on our residents who are nearing death, or to let one of our residents know because he knows or thinks that resident may like that program. Our staff gets so excited to see him, not just because he sweeps and mops the entire House on Friday nights, but because of the many conversations about our Lord, sports or any little tidbit of information he shares with us!”

Congratulations, Jim, and heartfelt thanks from our residents, staff and fellow volunteers for all you do for Malachi House!
Annual Benefit
Our Annual Benefits, typically held the first weekend in November each year, feature live entertainment, hors d’oeuvres, and live and silent auctions.

Lights for Life
Each year, we pause to honor our friends and family, or the memory of our loved ones, through our “Lights for Life” Celebration on the first Friday of December. Our supporters purchase a light on one of our beautiful outdoor evergreen trees to honor or remember those who mean so much to them. Our evening entails a tree lighting ceremony followed by a reception to recognize those commemorated in our Lights for Life Book.

Merry Ploughboys
An evening of unforgettable traditional Irish music. We had a fantastic turnout of more than 300 guests at the Merry Ploughboys concert this year.

Annual Malachi House Open
Our June 10, 2016, annual golf outing at Springvale Golf Club marked the 21st annual consecutive sellout event for the Malachi House Open. The 144 golfers enjoyed a gorgeous day of sportsmanship and golf.

Malachi House Associate Board Summer Social
This year was our first Malachi House Summer Social. The afternoon began with a tour of Malachi House. Following the tour was a walk up W. 25th, where we stopped at three of the street’s most popular hotspots – Old Angle, TownHall and Bier Markt – for drink specials and happy hour pricing available at each location.

Cocktails for a Cause
Malachi House held our first annual Cocktails for a Cause on October 6, 2016. Our celebrity bartenders were Joseph Granzier, Board Chair, and Judy Ghazoul Hilow, Executive Director.

Adopt a Resident/Adopt a House
Malachi House’s Adopt a Resident/Adopt a House program is our way of ensuring that each of our residents have Christmas gifts they might otherwise not receive. Participants make our residents’ wishes come true by donating gifts that are personally suited to them through resident profiles listing favorite colors, sizes and gift ideas.

Upcoming Events
Lights for Life – Friday, December 2, 2016
Merry Ploughboys – Friday, February 3, 2017

Please check our website periodically for upcoming events and updates.
OPPORTUNITIES TO SUPPORT MALACHI HOUSE

ANNUAL FUND DONATION
Annual gifts, of any size, are accepted at any time. You have the option of mailing a check or, for your convenience, you can make a donation online. You may also schedule a recurring gift payment on our website at www.malachihouse.org. As a donor, you have the option to designate gifts to a specific area or simply allow funds to be used generally in an area of greatest need.

GIFTS OF STOCK
In addition to cash, Malachi House gratefully accepts donations of stock certificates. You can receive a charitable deduction for the full market value of your donation.

MEMORIAL OR TRIBUTE GIVING
Memorial gifts are a meaningful way to fondly remember our loved ones. You can choose to make a special gift in memory of a family member or loved one. Malachi House welcomes gifts in lieu of flowers. We send an acknowledgement card (keeping the gift amount confidential) to the person you designate as well as to you, the original donor.

SPECIAL OCCASION GIFTS
Support Malachi House through a special occasion gift, such as making a donation in lieu of favors for your upcoming special occasion. You can let your guests know you have chosen to support us by using table cards, which we will provide.

CORPORATE MATCHING GIFT PROGRAM
By partnering with your employer through their Corporate Matching Gift Program, you can double or sometimes even triple your donation to Malachi House! Many companies will match charitable contributions made by their employees, or their employees’ spouses. Some companies provide matching funds to support employee volunteer hours. Check with your employer to inquire if your company offers this philanthropic option.

BEQUESTS AND PLANNED GIVING
Planned or deferred giving is a type of charitable giving that allows you to express your personal values by integrating your charitable, family and financial goals to leave a lasting legacy. Planned gifts can be made with cash, or by donating stocks or life insurance. Planned gifts can provide valuable tax benefits and/or lifetime income for you and your spouse or other loved ones.

Planned or deferred gifts to Malachi House are one of the most important ways you can help us build our endowment to ensure our home will always be there in perpetuity for those who need us most, when they need us most.

GIFTS OF TIME AND TALENT
Malachi House has a variety of volunteer opportunities available.

IN-KIND DONATIONS
We also accept in-kind donations of food, office and household goods that we use every day in our home to care for our residents. Please see our “Wish List” on the inside back cover of this report.

We are solely funded by the generous outpouring of individuals, corporations and foundations within our community, and we ask you to consider supporting our efforts. We invite you to visit Malachi House, even if you have done so already, and witness the love and affection that our team so proudly displays to our residents each and every day.

Honorarium or tribute gifts are a wonderful way to acknowledge special people, highlight an accomplishment, or celebrate life events such as a milestone birthday or anniversary. We send a recognition card (keeping the gift amount confidential) to the person you designate as well as to you, the original donor.

“T o really appreciate the wonderful ministry that Catherine “Kaki” Sullivan O’Neill and the late Fr. Paul Hritz founded, you have to visit the chapel at Malachi House and count the hundreds and hundreds of stars on the walls and ceiling, each of which represent an individual who passed this life with the love and dignity they would not have had if not for this remarkable organization.”
- Thomas C. Sullivan, Chairman Emeritus, RPM International Inc.

“I am well aware of the good Malachi House does. The volunteers who give end-of-life peace and dignity to the poor is amazing.”
- Patrick F. McCartan, Retired Managing Partner, Jones Day

“Malachi House feels like you’re at home.”
- James Kubacki, President, St. Edward High School
Thank you to all who support the mission of Malachi House 2015-2016
BUSINESS, CIVIC & FAITH-BASED DONATIONS

Thank you to all who support the mission of Malachi House 2015-2016

107.3 The Wave
ABS Payroll Services Inc
Admiral Products
Alamara Inc
All Ohio Lock & Alarm
Allstate Hairstyling & Barber College
Ambiance
Ancora Advisors
Apex Past Control
AT&T Pioneers
Baker & Hostetar LLP
Banana Blossom
Barnes Wendling CPAs, Inc.
Best Greening Services
Beth Pannek’s Fun with Fitness
Beverage Distributors Inc
Boyd Waterston Asset Management LLC
Brady Campbell Irish Dance School
Bridgestone Americas Trust Fund
BRO Tuscan Grille
Brown Paper Tickets
Bryant & Stratton College
Carmel of the Holy Family
Catholic Charities
CCHC Employee Engagement Committee
Church of St. Clarence
Church of the Gesu
Cleveland Clinic
Knights Of Columbus, 733 Cleveland Council
Cleveland Fire Department
Cleveland G.I.F.T.
Cleveland International Film Festival
Cleveland Italian American Organization
Cleveland Marble Mosaic Co
Cleveland Municipal Clerk of Courts
Cleveland Police Department, 2nd District
Cleveland Vibrator Company
Combined Federal Campaign
Communication Express
CG Printing
Crossroads Hospice of Cleveland
Crystal Waters Retirement Community
Currents Magazine
Cuyahoga County Past Presidents VFW
Cuyahoga County Sheriff’s Office Pipes and Drums
Cuyahoga Safe & Lock Co.
DHR Renovations
Discovery Tours, Inc.
VFW Dugan Nugent Post 2133 Ladies Auxiliary
ES leader
Earth Fare
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Ferfolia Funeral Home
First Catholic Slovak Ladies Association
Francis House
Franciscan Hermitage
Fraternal Order of Eagles
Great Lakes Brewing Company
Gilmour Academy
Greenbriar Women’s League
Harmess Cycle
Home Depot - West 117
Old Fashion Hot Dogs
Inconrate Ward Academy
Interim HealthCare
Isabella Guild of Garfield Heights
Jimmy Buggs Restaurant & Pub
Keep It Local CLE
Jewish Federation of Cleveland
JustGive
K & R Communications
Kazmar Architects Inc
Kalt Manufacturing
Ladies Auxiliary American Legion 469
Ladies Auxiliary of Northeast Yacht Club
Lakewood New Life Church
Lakeview United Methodist Church
Legacy Village
Legend Trail Village Condominium
Owners Association Inc
Lowe’s
Lutheran Hospital
Magnificat HS
Maryann Boyer Inc
Mary Queen of Peace
May Dugan Center
McDermott & Hickey, LLC
McMaster/Carr Supply Co
Medquest
Merry Arts Pub & Grill
Meyer C
Mike Lewis - Security Cameras
Music Settlement
National Highway Maintenance Systems, Ltd.
NelaPollan
New York Community Bank
Norris Sales Associates Inc
O.T.I.S. - Organization to Inspire Samaritans
Odyssey Reinsurance Company
Ohio Ambulance Co.
Ohio City Inc
Ohio City Merchants Association
Ohio City Non - Profit Dialogues
Ohio Design Centre
One Hundred Women Who Care CLE-East Side
Our lady of Grace Parish
Ohio Savings Bank
Panera Bread
Parkside Villa
Patrick Construction Company
Pershing LLC
Pier W
PJ McIntyre’s
Practice Limited to Periodontics
Presbyterian Women of Independence
Prosper for Purpose
Providence Baptistry Church
Providence House
Quilts & Creations
Rea & Associates Inc
Resurrection of Our Lord Parish
Richard Heights Kwanus Club
Rocky River Industrial
Rocky River Brewing Co
Rocky River Presbyterian Church
RPM International Inc
Schneider, Smeltz, Ranney & LaFond P.L.L.
Second Harvest Food Bank
Smart Business Magazine
Altheim & Shimer Place
Sherwin-Williams
Sisters of St Joseph
Sisters of the Holy Family of Nazareth
Skylight Financial Group
Slowinski Plumbing
Solvay Advanced Polymers
Spahr Charitable Lead Trust
Special
St. Ann’s Branch #1 CSSEA
St. Anthony of Padua Friary
St. Augustine
St. Barbara Parish
St. Basil the Great Parish
St. Bernadette Parish
St. Bridget of Kildare Parish
St. Charles Borromeo Parish
St. Clare’s Parish
St. Francis Fraternity-Secular Franciscan Order
Saint Ignatius High School Students
Saint Ignatius Jesuit Community
St. Joseph Academy
St. Leo the Great Parish
St. Malachi Parish
St. Patrick Parish
St. Peter UCC Women’s Fellowship
St. Richard Parish
St. Vincent De Paul
Stefal Nicolaus & Co Inc
Sunnyside Toyota
Superior Beverage
Tate’s Cookies
TCP Lighting
Technical Consumer Products Inc
Thank God It’s First Friday - West
The 4Cleveland Group
The Black Pig
The Church of the Redeemer UCC
The Harp
The JTM Company
The Klub
The Manning Family Trust Company Limited
The Merry Ploughboys
The Sanson Company
The Studio
The Travel Connection
The Urban Orchard
The Village at Marymount
Threshold Choir Cleveland
Tom Schoeller Plumbing Inc
Town Hall
Trades
Trials for Hope
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UBS Financial Services
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United Way of the Greater Triangle
United Way-West Central Ct
VFV of Ohio Charities - North Olmsted Post 7647
VFV OF OHIO CHARITIES Post 2850
Village Originals Inc.
Visiting Nurse Association of Cleveland
Walshieger Coyne Co
Weston Hurd LLP Civic Committee
We apologize in advance if we missed acknowledging you in our donor listing. If you would like to be added or removed from the donor acknowledgment list, please contact Development Director Nicole Moehring at 216-621-8831 or nmoehring@malachihouse.org.
Malachi House provides care to each resident at no cost. We do not receive government funding or insurance reimbursement.

We rely solely upon the loving support of individuals, foundations and corporations, like you, to provide our residents with loving, compassionate care. We appreciate every gift you entrust to our home and residents.
Especially Needed:

Grocery Store Gift Cards
(Giant Eagle, Aldi’s, Dave’s Supermarket)
Gift Cards: Home Depot, Walmart, Staples
Bake Mixes: Cake, Brownie, Cookie, Muffin
(and cupcake pan liners)
Frosting (cans or mixes)
Coffee (regular, ground)
Dryer Sheets (no liquid fabric softener, please)
First-class Postage Stamps
Fruit Juices (bottled): Apple, Grape,
Orange or Cranberry blends
Glade (or other brand) Plug-in Air Fresheners
Liquid Laundry Detergent (no pods)
Soda Pop (cans, please)
(Colas, Ginger Ale/7-Up/Sprite, Root Beer, Fruit Flavors)
Trash Bags (30-gallon)
Trash Bags (tall kitchen)
Ziploc Bags (sandwich, quart and gallon)

Resident Needs:

Antibacterial Hand Sanitizer (not expired, please)
Antiperspirant or Deodorant (men’s/women’s)
Hairbrushes (soft bristle)
Hand/Body Lotion
Liquid Body Wash

Household:

Aluminum Foil
Plastic Wrap
Dish Soap (liquid)
Dishwasher Detergent
Dishwasher Rinse Aid

Office Supplies:

Printer Cartridges:
Canon 210 & 211
Canon 240 Black / 241 Tri-Color
EPSON 98 Black / 99 Color
HP 564
HP 61 Black / Tri-Color
HP 934XL Black / 935 Color
HP 96 Black / 97 Tri-Color

Food:

Spices: Salt, Pepper, Onion Powder, Garlic Powder, Paprika
Corn Starch
Maple Syrup/Pancake Syrup
Boost/Ensure Nutritional Drinks
Broth: chicken, beef and vegetable
Flour
Fruit (cans)
Gravy / Sauces (jars/cans/dry mixes)
Hot Cereal – Oatmeal, Cream of Wheat, etc. (Instant)
Jello / Pudding Mixes (instant) and Snack Cups
Ketchup, Mustard, Mayonnaise
Noodles, Egg
Pasta
Potato/Rice Side Dishes (boxed)
Salad Dressings (bottled)
Soups (cans – especially Tomato, Chicken Noodle,
Cream of Mushroom)
Spaghetti Sauce
Sugar, Granulated & Brown
Tomato Sauce
Tomatoes (cans)
Tuna / Chicken (cans)
Vegetable Oil, Vinegar
Vegetables (cans)
Malachi House
2810 Clinton Avenue
Cleveland, OH 44113

CO-FOUNDERS
Fr. Paul Hritz (1923-2013)
Catherine “Kaki” O’Neill

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