Malachi House, created out of a Christian sense of ministry, serves persons who are terminally ill, without regard to gender, race, religion or national origin and without cost to the resident or family. This home ministers to individuals who need an available caregiver, have limited or no financial resources, and are in need of special home care during the final stages of life. Our trained staff and volunteers provide spiritual, emotional and physical support with the assistance of a hospice team.
At the age of 54, Rick thought he had a perfect life. He was blessed with a loving family, great friends, a job he enjoyed and a strong Catholic faith. Then, all of a sudden, his life came screeching to a halt. Diagnosed with a terminal illness, Rick was told he did not have long to live. His family and friends remained by his side, as he quickly became unable to work and his faith was surely tested.

Rick moved into Malachi House when he could no longer manage his care at home. It was a great loss of control for him, and that struggle to maintain control was never ending. Faced with the prospect of receiving personal care from the staff was more than he could bear. “Death, Be Not Proud” was one of his favorite poems.

Yet, he endured for as long as he could manage. Enough time to have counsel from Father Tony and Deacon Leo. Enough time to gather with friends and family to play his favorite game. And enough time to enjoy a pizza party with all of us. Despite his struggles, Rick was always grateful for Malachi House. He lived with us for a total of 34 days.

While cleaning out Rick’s belongings after his passing, we found a note he had left behind. It read, “Thank you! Please tell everyone I love them as you have loved me. The best is yet to come!” And from Revelation 21:4, “He will wipe every tear from their eyes. There will be no more death or mourning or crying or pain, for the old order has passed away.”
LETTERS FROM THE
BOARD CHAIRMAN
AND EXECUTIVE
DIRECTOR

Reflecting on my time with Malachi House, I am struck by the amazing talent and commitment of the staff, volunteers and board members. As I begin my role as board chair, I first want to thank Joe Granzier for his exemplary service to Malachi House over the years as a long-time board member and benefactor. Not to worry... he will remain on the board and as an important voice at Malachi House moving forward.

Today, Malachi House is built on a strong foundation: solid financial footing, robust executive leadership, steady governance and a culture of caring. This culture is a reflection of our co-founder Kaki O’Neill and her passion for ensuring people in need receive the gentle, loving embrace that Malachi House offers.

I’d like to take a moment to review some highlights from this past year. Most notably, Malachi House celebrated its 30th anniversary, which was commemorated at our Annual Benefit last November. The event raised a record amount of funds and, as a special night of glitz and glamour, was a fitting tribute to Malachi House. A special thanks to Judy Ghazoul Hilow and her team for making this happen. Another exciting highlight is the renovation of our kitchen – a major undertaking that will allow us to better serve our residents. Thank you to our staff and to board member Kevin Kelly for your collective efforts to see this project through to fruition.

In addition, our very own Judy Ghazoul Hilow was recently recognized with the Nonprofit Executive Director of the Year Award for the wonderful work she’s done for Malachi House over the past few years as executive director. She will be presented with this award at the 2018 Medical Mutual Pillar Award for Community Service event on December 6.

Finally, Malachi House will soon say good-bye to Pam Roe, our clinical director, who has decided to retire. As a result of Pam’s work, Malachi House has served more than 70 residents this past year, despite a constant waiting list, and has upgraded many of its processes during her tenure. Thank you, Pam, for your service to Malachi House.

As we look ahead to the coming year, I will leave you with this: there are many ways to spend your time and money, but nowhere are these resources better spent than right here at Malachi House.

Sincerely,
L. Joseph Lee, Chairperson

Our co-founder, Father Paul Hritz, is no longer with us, but we remember him for his creation of Malachi House to serve the people he saw dying at his door step at St. Malachi Parish, in abandoned cars or under bridges beneath the church.

Three years ago, as I began my first week as executive director, I wanted to meet our co-founder Kaki O’Neill and learn everything about Malachi House. Her striking presence was overwhelming, and I listened more intently than I ever had before. She was clearly a mission-driven, servant leader with such grace, wisdom and humility. Kaki has guided me in every direction, and I thank her for the wonderful support and encouragement she continues to bestow upon me.

“Make your decisions based on whether they will help or hinder the mission of Malachi House.”
– Catherine “Kaki” O’Neill, Co-Founder

During his three-year tenure as board chair, Joe Granzier has continued the vision of our co-founders with his tireless efforts and commitment to Malachi House, leaving an indelible mark for years to come. We are excited to welcome Joe Lee, long-time board member, as our new board chair. Joe brings a wealth of knowledge and passion for the continued success of Malachi House. Together, with the board and associate board, we look forward to securing the legacy of our mission for our residents.

Over the years, our staff, volunteers and hospice teams have helped me to become more understanding and open-minded about the deep suffering and need that comes with addiction, mental illness and loneliness. We have all witnessed it, but maybe not quite to this level. I watch every day as our residents find joy, love and comfort by being in a place they call home.

I invite all of you to visit Malachi House, even if you’ve done so already, to witness the love and affection that our team so proudly displays for our residents each and every day. Thank you for your generous support, and we wish you and your families an enjoyable holiday season!

Warm Regards,
Judy Ghazoul Hilow, Executive Director
AN ORAL HISTORY OF MALACHI HOUSE

The Malachi House story and mission have been recorded for current and future generations to hear first-hand how our team has come together over the years to help the homeless who are dying and find themselves alone without an available caregiver.

The recordings feature a collection of stories and memories shared by our co-founders Catherine “Kaki” O’Neill and the late Father Paul Hritz, our clinical director Pamela Roe, as well as board members, volunteers and residents. Their words inspire us every day to follow the path that Father Paul set us on more than 20 years ago: providing a loving home for life’s last journey.

Each of these recordings contains individually titled files that each tell the story of Malachi House from a different perspective. We suggest that listeners follow the sequence from the very beginning, starting with the first file of each story. However, specific files can be chosen as well.

You can listen to the oral recordings by visiting www.malachihouse.org.

The Malachi House oral history project was made possible through the financial support of the Unger Foundation and the Malachi House Board of Trustees.

It was produced by John Sullivan and created by Bert Elliott of Bert Elliott Sound. Each file contains original music written by Bill DeLoach and Bert Elliott of DeLoach-Elliott Music.
As in any home, the kitchen is at the heart of where magic happens. With Malachi House serving as a home to those in need who are terminally ill, this is perhaps truer here than anywhere else.

This past year has been filled with several capital improvements in upwards of $200,000, and we are so very grateful for the generosity of many local foundations who have made this latest project possible. We are truly blessed to have Kevin Kelly, our long-time board member and facilities chairman, oversee this major undertaking with so much care and attention to detail.

The Cleveland Foundation recently granted us an award to completely renovate our kitchen. This project will better equip our cooks, caregivers and volunteers to serve our residents, while enhancing the home environment that Malachi House offers. We are also grateful to St. Augustine Health Ministries, which donated 45 meals per day while our kitchen renovation was underway.

The Catherine L. & Edward A. Lozick Foundation grant has allowed us to create a new, second-floor laundry area, which will provide greater efficiency and enable our caregivers to be in the same areas as our residents. It has also allowed us to expand our storage areas, remodel a bathroom and add a new intake station where we can process our many donations. In addition, the Elizabeth Severance Prentiss Foundation grant has provided us with the ability to purchase all new furniture for our resident rooms and apply fresh coats of paint to all of our interior spaces.

A very special thanks to each of our partners on this project: George Shiekh of Cleveland Kitchen and Design, Kevin Wyman with Framing Systems, and Leon Sampat of LS Architects. Please feel free stop by Malachi House so you can see the renovation of our kitchen first hand!
In late fall 2016, Bob Rensel, a Malachi House volunteer, horticulturist and member of the Gardeners of Greater Cleveland (GoGC), came to Malachi House with a proposal. The GoGC offered to raise the funds, purchase the plants and provide the labor necessary in order to transform our rather bleak front lawn into a beautiful urban garden – complete with a bench and bird bath!

This garden has provided our residents with a lovely space that can be visited and viewed from the front rooms and porches of Malachi House. However, our garden is more than just a green space – it is also an inspiration.

Tim Stacho, a Malachi House resident in 2017, was a sculptor and an artist. He expressed to Bob a desire to create something to enhance our garden, and Tim and Bob decided stone mosaics were just what the garden needed. The two worked together – with Tim directing Bob from his wheelchair, and Bob placing the stones – to create two beautiful mosaics.

A garden dedication was held this past summer, and Tim’s mother Mary Jane and brother John were in attendance, along with many friends and supporters. A plaque was unveiled, dedicating the stone mosaics in Tim’s memory.

Malachi House is truly a loving last home, and we celebrate Tim and all of our residents who have been with us over the past 30 years. They may be physically gone, but all have left a piece of themselves with us – in a memory, a special moment or even a stone mosaic.

Sincerely,

Liz Bowen, Volunteer Coordinator
THANK YOU

A heartfelt thanks to more than 100 active volunteers who gave over 5,800 hours of their time to Malachi House during the past year. It is because of your generosity that we are able to provide quality care to our residents in an environment of dignity, compassion and comfort.
SPECIAL EVENTS

ANNUAL BENEFIT
On November 4, 2017, Malachi House held its 30th Anniversary Gala at the Cleveland Museum of Art, with nearly 400 guests in attendance. The event honored our co-founder Catherine “Kaki” O’Neill for her pioneering vision and dedication to Malachi House, as well as Gala chairman and past board member Paul G. Clark and Volunteer of the Year Terry Gibbons. Funds raised at the Gala will help support the mission of Malachi House.

LIGHTS FOR LIFE
Each year, we pause to honor our friends, family and loved ones through our “Lights for Life” celebration on the first Friday of December. Our supporters purchase a light on one of our beautiful outdoor evergreen trees as a tribute to those who mean so much to them. Our evening entails a tree lighting ceremony, followed by a reception recognizing those commemorated in our Lights for Life book.

MERRY PLOUGHBOYS
This event features an evening of unforgettable traditional Irish music. We had a fantastic turnout of more than 300 guests at this year’s Merry Ploughboys concert.

ANNUAL MALACHI HOUSE OPEN
Our annual golf outing at Springvale Golf Club marked the 23rd annual consecutive sellout event for the Malachi House Open. This year, 150 golfers enjoyed a gorgeous day of sportsmanship and golf.

3RD ANNUAL ASSOCIATE BOARD SUMMER SOCIAL
This year’s event began with a tour of Malachi House, which allowed associate board members to gain a deeper understanding of how their contributions impact our residents. Afterward, the group made their way around Ohio City, stopping at four local hotspots – Nano Brew, Market Garden, Saucy Brew Works and Old Angle.

ADOPT A RESIDENT/ADOPT A HOUSE
Malachi House’s Adopt a Resident/Adopt a House program is our way of ensuring each of our residents have Christmas gifts they otherwise might not receive. Participants make our residents’ wishes come true by donating gifts that are personally suited to them through resident profiles listing favorite colors, sizes and gift ideas.

UPCOMING EVENTS
Lights for Life – Friday, December 7, 2018
Malachi House Golf Open – Friday, June 21, 2019
Please check our website periodically for more information on upcoming events.
OPPORTUNITIES TO SUPPORT MALACHI HOUSE

ANNUAL FUND DONATION
Annual gifts, of any size, are accepted at any time. You have the option of mailing a check or, for your convenience, making a donation online. You may also schedule a recurring gift payment on our website at www.malachihouse.org. As a donor, you can choose to designate gifts to a specific area or simply allow funds to be used generally in an area of greatest need.

GIFTS OF STOCK
In addition to cash, Malachi House gratefully accepts donations of stock certificates. You can receive a charitable deduction for the full market value of your donation.

MEMORIAL OR TRIBUTE GIVING
Memorial gifts are a meaningful way to fondly remember our loved ones. You can choose to make a special gift in memory of a family member or loved one. Malachi House welcomes gifts in lieu of flowers. We send an acknowledgement card (keeping the gift amount confidential) to both you and the person you designate. Tribute gifts are a wonderful way to acknowledge special people, highlight an accomplishment, or celebrate life events such as a milestone birthday or anniversary. We send a recognition card (keeping the gift amount confidential) to both you and the person you designate.

SPECIAL OCCASION GIFTS
Consider supporting Malachi House through a special occasion gift, such as making a donation in lieu of favors for your upcoming special occasion. You can let guests know you have chosen to support us by using table cards, which we will provide.

CORPORATE MATCHING GIFT PROGRAM
By partnering with your employer through its Corporate Matching Gift Program, you can double or even triple your donation to Malachi House! Many companies will match charitable contributions made by their employees, or their employees’ spouses. Some companies even provide matching funds to support employee volunteer hours. Check with your employer to inquire if your company offers this philanthropic option.

BEQUESTS AND PLANNED GIVING
Planned or deferred giving is a type of charitable giving that allows you to express your personal values by integrating charitable, family and financial goals to leave a lasting legacy. Planned gifts can be made with cash, or by donating stocks or life insurance. In turn, they can provide valuable tax benefits and/or lifetime income for your family or other loved ones.

GIFTS OF TIME AND TALENT
Malachi House offers a wide variety of volunteer opportunities.

IN-KIND DONATIONS
We also accept in-kind donations of food, office and household goods that we use on a daily basis in order to provide care for our residents. See our “Wish List” on the inside back cover of this report for more details.

Contact Jena Olsen, event coordinator, at (216) 621-8831 or development@malachihouse.org, to discuss the many ways in which you can support Malachi House.

Contact Liz Bowen, volunteer coordinator, at (216) 621-8831 or lbowen@malachihouse.org, to discuss volunteer opportunities or in-kind donations.

We are solely funded by generous giving from individuals, corporations and foundations within our community. We appreciate every gift you entrust to Malachi House and our residents.

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THANK YOU TO ALL WHO SUPPORT THE MISSION OF MALACHI HOUSE 2017-2018
Aetna Foundation Matching Gifts Program
Amazon Smile Foundation
Anonymous, BNY Mellon Charitable Gift Fund
ArcelorMittal Give Boldly Matching Gifts Program
The Nancy Barthelness Gift Fund, Fidelity Charitable
The Edward & Barbara Bell Family Foundation
Benevity Community Impact Fund,
American Endowment Foundation
Frank Bossu and Nancy Uridil, The T. Rowe Price Program
for Charitable Giving
The Castele Family Foundation
The Cleveland Foundation
Community West Foundation
Mr. & Mrs. Dixon, Jr., Fidelity Charitable
Jahoda-Durst Family Fund,
Dayton Foundation Depository
Suzanne and Mark Dvoroznak, Schwab Charitable
The David & Helen Dzurec Family Foundation
Fedeli Family Charitable Foundation
Florida Horsemen’s Charitable Foundation
FM Global Foundation
The Folk Charitable Foundation
Foster Family Fund, Community West Foundation
Char & Chuck Fowler Family Foundation
The Harry K. and Emma R. Fox Charitable Foundation
Ken Gelhaus Fund, Mercer County Civic Foundation
The Giant Eagle Foundation
J. Harrington & Marie E. Glidden Foundation
Lambur-Glorioso Fund
The George Gund Foundation
William E. Harris Family Fund, Cleveland Foundation
The Higley Fund, Cleveland Foundation
The PTL-Hoeksema Fund
The Huron Foundation
Joseph Family Foundation
JP Morgan Chase Foundation
Ruth Kabat, Fidelity Charitable
The Kevin M. Kelly Fund, In His Steps Foundation
KeyBank Foundation Matching Gifts Program
Mark Klingman, Fidelity Charitable
The Bob & Patrice Kuba/ki Foundation, AMG Charitable
Gift Foundation
Kuechle Family Foundation, Cleveland Foundation
The Claire Marie and John Langkau Fund,
Vanguard Charitable
The Edward A. & Catherine L Lozick Foundation
The Lubrizol Foundation
The Arthur B. McBride Sr. Family Foundation
The Samuel H. and Maria Miller Foundation
Moritz Family Foundation
Mt. Sinai Health Care Foundation
The Murphy Family Foundation
The Nehring Family Foundation
The Frederick and Julia Nonneman Foundation
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T.M. and N.A. O’Donnell Foundation
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The Reinberger Foundation
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Janet Saxon, Fidelity Charitable
The Schriner Family Foundation
Sisters of Charity Foundation
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Thrivent Financial Choice Dollars Grant Funds
Robert F. Tucker, Fidelity Charitable
Unig Foundation
Walmart Foundation Store #4285
Walmart Foundation Store #6302
S. K. Wallman Foundation
West Shore Orthopaedic Foundation
Walter Wright, Pinnacle Gardens Foundation
Timothy F. Wuliger, Jewish Federation

Planned or deferred gifts to Malachi House are one of the most important
ways you can help us build our endowment to ensure our home will always
be there in perpetuity for those who need us most, when they need us most.

Anonymous (6)
Mr. James A. Bernet
Blaha Family Foundation
Ms. Marilyn Bollinger
Frances K. Bradner Trust
Ms. Agnes Bruck
Mr. and Mrs. Michael Cachat
Ms. Grace Campion
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Ms. Patricia Schlott
Mr. Charles H. Sullivan
Mr. and Mrs. John J. Sullivan
Mr. and Mrs. Thomas C.
Sullivan, Sr.
Ms. Elizabeth A. Willacker
Malachi House provides care to each of our residents at no cost. We do not receive government funding or insurance reimbursement of any kind.

We rely solely upon the generous support of individuals, foundations and corporations, like you, to provide our residents with loving, compassionate care during their final stages of life. We appreciate every gift you entrust to Malachi House and our residents.

**FINANCIAL POSITION**

**Fiscal 2018: July 1, 2017 to June 30, 2018**

- **Direct Resident Care**: $958,244.59
- **Administrative Expense**: $216,968.93
- **Fundraising**: $124,599.83
- **Foundations Support & Grants**: $453,800.14
- **Donations & Individual Contributions**: $280,353.60
- **Corporate Contributions**: $39,295.73
- **Fundraisers**: $208,943.69
WISH LIST

Please, no commercial-sized containers.

**ESPECIALLY NEEDED:**
- Multi-Purpose Copy Paper (8 ½ x 11, white, 20-lb., not 3-hole punched)
- Grocery Store Gift Cards: Save-A-Lot, Giant Eagle, Dave’s Supermarket
- Gift Cards: Home Depot, Walmart, Staples
- Body Lotions (full-size bottles, unscented/light scents)
- Body Washes (full-size bottles, unscented/light scents)
- Fruit Juices (bottled): apple, grape, orange or cranberry blends
- Coffee (regular & decaf ground – no flavored)
- First-Class Postage Stamps
- Sugar (single-serve packets)
- Splenda/Sweet and Low (single-serve packets)
- Creamer (unflavored, powdered, single-serve packets)
- Glade/Airwick Plug-in Air Fresheners & Refills (mild scents)
- Paper Placemats (white, 10” x 14” for meal trays – GFS carries these)
- Trash Bags (30-gallon, tall kitchen)
- Clorox/Lysol Antibacterial Wipes
- Laundry Detergent (high-efficiency “HE” liquid detergent only)
- Dixie Cups (3 oz. only)

**HOUSEHOLD GOODS:**
- Kitchen Sponges
- Brillo/S.O.S./Generic Scouring Soap Pads
- Napkins (plain white, dinner-sized)
- Dishwasher Detergent
- Dishwasher Rinse Aid

**OFFICE SUPPLIES:**
- Printer Cartridges:
  - Canon 210 & 211
  - Canon 240 Black / 241 Tri-Color
  - HP 61 Black / Tri-Color
  - HP 96 Black / 97 Tri-Color

**FOOD ITEMS:**
- Soda Pop (cans only)
- Gravy (jars, cans or dry mixes)
- Spices (pepper, onion powder, garlic powder, paprika)
- Maple Syrup/Pancake Syrup
- Broth (chicken, beef, vegetable)
- Fruit (canned only)
- Hot Cereal (instant – especially oatmeal or cream of wheat)
- Cold Cereal (Cheerios, Frosted Flakes, Rice Krispies, etc.)
- Jell-O/Pudding Snack Cups
- Condiments (ketchup, mustard, mayonnaise)
- Egg Noodles
- Salad Dressings (bottled)
- Soups (cans – especially tomato, chicken noodle or cream of mushroom)
- Spaghetti Sauce
- Sugar (granulated, brown)
- Tomato Sauce
- Tomatoes (canned only)
- Tuna/Chicken (canned only)
- Vegetable Oil, Vinegar, Vegetable Oil Sprays
- Vegetables (canned only)
- Ensure/Boost Nutritional Drinks (vanilla, chocolate)

Please, no commercial-sized containers.