OUR MISSION

Malachi House, created out of a Christian sense of ministry, serves persons who are terminally ill, without regard to gender, race, religion, or national origin and without cost to the resident or family. This home ministers to individuals who need an available caregiver, who have limited or no financial resources and are in need of special home care in the final stages of life. Our trained staff and volunteers provide spiritual, emotional and physical support with the assistance of a hospice team.

MALACHI HOUSE ADMINISTRATIVE STAFF

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THE MALACHI HOUSE CHAPEL WINDOWS

The rays of sunrise/sunset project life beyond our comprehension. They represent the comfort of heaven; the lines go up to infinity.

The iris, or sword lily, represents the sorrow of the Virgin at the suffering of Jesus, demonstrating both beauty and pain.

The prisms throw rainbows into the room, the symbol of promise for lives filled with the mystery of suffering. They are like magic – sometimes there and sometimes not. They interact between heaven and earth, with nature and God.

The river represents life; it takes us places that we sometimes don’t want to go. Life’s hardships are shown through the twisted turns that eventually take us back to the rising sun, the Resurrection.

The colors – blue, purple and violet – represent heavenly truth, imperial power and sorrow. Green represents the triumph of spring over winter, life over death. The golden sun is representative of healing, and the white spaces reflect innocence.
Long Beach, California, served as the backdrop for Faye’s childhood, where she grew up in a bustling household as one of ten siblings. From an early age, Faye’s passion for theater and drama set her apart, as she seamlessly intertwined her love for the arts with her studies. Even with a full house, Faye managed to maintain an active social life and actively engaged in volunteer work, making a positive impact in her community.

Fate eventually led Faye to Romulus, Michigan, where she continued to embrace life’s experience and worked at the airport, creating new relationships daily.

Faye faced the heartbreaking loss of her only son. Despite this unimaginable sorrow, Faye discovered strength in her extended family, filled with nieces and nephews who became a source of support and love during difficult times.

The winds of change guided Faye to Malachi House, a transition that proved to be a beacon of hope. From the very beginning, Malachi House showed Faye that it was more than just a residence; it was a family. Faye expressed that the unique sense of unity and belonging at Malachi House became apparent from day one. It wasn’t just about finding a place to live; it was about discovering a community that embraced her with open arms.

When asked about her experience at Malachi House, Faye spoke about the peace she had been yearning for throughout her life. The atmosphere of care and compassion has filled the void that grief had once carved, providing Faye with a haven where she can truly call home.

In the tapestry of Faye’s life, Malachi House has woven a new chapter—a chapter of family, support, and the long-awaited peace that has become a reality. Faye’s journey stands as a testament to the transformative power of community and the indomitable human spirit, proving that even in the face of loss, one can find solace and joy in unexpected places.
In the Spirit of Unity and Appreciation

A LETTER FROM THE BOARD CHAIR AND EXECUTIVE DIRECTOR

As we look back on 2023, we express our heartfelt appreciation for the steadfast support that has allowed Malachi House to continue its mission of assisting individuals in need who are facing terminal illness.

This year, we mourn the loss of a guiding force, our co-founder, Kaki O’Neill. Her vision, leadership, guidance, and empathy left an enduring imprint on Malachi House, and her legacy will serve as a lasting source of inspiration as we strive to uphold her dedication to offering solace and dignity to those in need.

As we recognize this, we also acknowledge and appreciate those who support us daily - both outward-facing and behind the scenes:

• Our caregivers embody our mission while extending comfort and care to our residents. Their unwavering commitment forms the core of our organization, and we deeply appreciate the compassion they deliver.

• Our administrative team members seamlessly navigate the challenges that may occur, ensuring the day-to-day functions of Malachi House carry on flawlessly. Their resilience and dedication bear witness to the strength of our community and the principles that define us.

• The liveliness of Malachi House is further fueled by our volunteers, whose enthusiasm, joy, and countless smiles cultivate a warm and inviting atmosphere for residents and staff year-round.

• A special acknowledgment is reserved for the members of our Board and Associate Board, whose commitment and support play a pivotal role in steering Malachi House forward. Their efforts guarantee our mission remains a central focus in all our endeavors.

• Finally, we extend our deep appreciation to you, our generous donors. Your support forms the base upon which Malachi House stands, and without you, our accomplishments would not be feasible. Your generosity empowers us to provide comfort, dignity, and a feeling of home to those who need it most.

As we navigate into the upcoming year, we look to carry forward the spirit of unity, compassion, and service that characterizes Malachi House. In doing so, we welcome you to visit us, volunteer, or attend one of our events! Whichever you choose, you will not leave without feeling the warmth of the community that surrounds us.

We welcome 2024, and know that together, we can continue to make a meaningful impact on the lives of those we aim to serve.

John Schriner  Judy Ghazoul Hilow
Board Chair  Executive Director
IN LOVING MEMORY OF OUR CO-FOUNDER

Catherine “Kaki” O’Neill

Quotes from Kaki’s children:

My mom was a remarkable individual, one who was beyond compassionate, kind and brave. She shared with everyone the lessons she learned in life and her spiritual strength, wisdom, and steely determination were (and continue to be) examples to us all.

The creative spirit she carried with her enabled her to find ways to accomplish her goals, never taking “no” for an answer especially when helping to develop Malachi House. Displaying a unparalleled zest for life plus her unique ability to leave a lasting impression on all those who were fortunate to meet her was quite extraordinary. Not only was she a passionate leader at home and in the community, she was guided by her faith, her love for her family and those less fortunate.

—Patti Allen, Kaki’s Daughter

I was asked to provide some wisdom shared by my Mom – the tenacious, grace-filled, “turn no into yes”, Kaki O’Neill. A daunting assignment – having been blessed with a lifetime of lessons from a life-long learner. Yet, without hesitation, 5 words came to mind: “Will It Benefit Malachi House?”

I heard it often and cannot help but think that no simpler or wiser words have been spoken. I miss you Mom.

—Erin Plasket, Kaki’s daughter

Kaki was the real deal. Her faith and relationship with God was her foundation. Kaki’s foundation was strong and firm for all things just, right and good.

Kaki’s curiosity and creativity, equally matched by her desire to accomplish anything that could or would help mankind was her driving force.

Kaki lead by example and insisted that these virtues would be the guiding light for her family, for her children and for anyone who would be in need of a helping hand.

—Kevin O’Neill, Kaki’s son

PHOTOS, TOP TO BOTTOM: KAKI AND MALACHI HOUSE RESIDENT; KAKI O’NEILL WORKING THE PHONES IN HER MALACHI HOUSE OFFICE, 1988; KAKI - 2016 ENTERTAINING BY DESIGN BENEFIT; JUDY GHAZOUL HILOW - EXECUTIVE DIRECTOR AND KAKI

1933-2023
A Final Resting Place

Our mission at Malachi House is to serve our residents who are terminally ill. We believe that mission doesn’t end with one’s final breath. We are pleased to announce the culmination of our long-time endeavor to procure a final resting place for our residents at Lake View Cemetery. Through Board Member, John Sullivan’s, vision and guidance we have made this possible at no additional cost to our residents.

Malachi House residents may choose to be interred at the historic and beautiful Lake View Cemetery at the Malachi House Vault. Their cremated ashes will be held in Wade Chapel at the Cemetery until our annual Celebration of Life, at which time the ashes will be interred in our burial vault on lot 104. This option for interment will remove the emotional and financial burden for residents and/or their families and provides scenic grounds for their final resting place.
A Celebration of Life

On October 7, 2023 we held our second annual *Celebration of Life* event at Lake View Cemetery. We honored the life of residents Norma Clark, Marcia Smith, Richard Freeman, and Chandra Kinkead. Many thanks to Fr. Elias Yazbeck from Saint Maron Church in Cleveland for his reflection and blessing. Following an intimate ceremony in Wade Chapel, we gathered at the Malachi House plot. We were joined by family members, Malachi House staff, volunteers, Board Members John Sullivan, Donna Skurzak and our Board Chair, John Schriner.
Our dedicated staff and caregivers at Malachi House are the heartbeat of our organization, faithfully living out our mission each day by providing comfort and care to our residents. Their steadfast dedication is the foundation of our organization, and we sincerely value the compassionate service they provide.

They wholeheartedly understand and embrace the essence of our mission, focusing on serving the terminally ill. Their daily actions consistently reflect genuine empathy and a heartfelt commitment to our cause.
We are so grateful for the dedication of our volunteers.

Their enthusiasm, joy and countless smiles create a welcoming and warm atmosphere for our residents and for guests at Malachi House. The commitment of our volunteers infuses life into our mission.

Under the leadership of our Volunteer and Community Coordinator, Martha Cromleigh, our volunteer program is as vibrant as ever.

Thank you, Malachi House Volunteers!
WISH LIST

Please check our website for a complete list of our most needed items:

NEEDED ITEMS
• Tall kitchen trash bags (13 gallon)
• Toilet paper
• Bleach (Clorox & Clorox clean up)
• Windex
• Jell-O snack cups (plain; no fruit)
• Pudding snack cups
• Tuna, chicken (canned, in water)
• Canned spinach and greens
• Salad dressing (bottled, Italian & ranch)
• Ketchup, Hellmann’s mayonnaise, barbecue sauce
• Gravy (canned, jars and dry mixes)
• Boxed potatoes, au gratin, scalloped & instant mashed.
• Antibacterial/bleach wipes
• Bath wipes
• Laundry detergent (liquid & HE only)
• Dishwasher detergent (liquid; no pods)
• Dishwasher rinse aid
• Coffee - ground, regular, decaf (no flavors)
• Single-serve liquid creamers
• Single-serve sugar packets
• First-class postage stamps
• Cake, brownie, & pancake mix
• Cake frosting
• Paper placemats (10” x 14” for meal trays; available at GFS)
• Boxes of tissues (Kleenex/other)
• Paper towels
• Foil
• Ziploc bags

OFFICE SUPPLIES
• Multi-purpose copier paper (8½” x 11” white, 20-lb., not hole-punched)

NON-PERISHABLE FOODS
• Sugar (granulated plus brown)
• Hot cereal – oatmeal
• Egg noodles
• Spaghetti sauce
• Kool Aid
• Spices (pepper, onion powder, garlic powder & adobo)

MONETARY DONATIONS
• Checks made payable to Malachi House
• Credit card donations online at www.malachihouse.org

** GIFT CARDS **
• Giant Eagle, Walmart, Amazon,
• Save-a-lot, Home Depot, Hobby Lobby/Michaels

POP/WATER/JUICE
• Coke, Pepsi, Ginger ale, and Sprite (only). No diet
• Orange (no pulp), apple & grape
• Ensure or Boost, chocolate & vanilla

Please check our website for a complete list of our most needed items.

DAVID AMOS - ASSOCIATE BOARD MEMBER, WITH A MALACHI HOUSE RESIDENT
ANNUAL FUND DONATION
Annual gifts, of any size, are accepted at any time. You have the option of mailing a check, or for your convenience, donating online. You may also schedule a recurring gift payment on our website at www.malachihouse.org. As a donor, you can choose to designate gifts to a specific area or simply allow funds to be used generally in an area of greatest need.

GIFTS OF STOCK
In addition to cash, Malachi House gratefully accepts donations of stock certificates. You can receive a charitable deduction for the full market value of your donation.

MEMORIAL OR TRIBUTE GIVING
Memorial gifts are a meaningful way to fondly remember our loved ones. You can choose to make a special gift in memory of a family member or loved one. Malachi House welcomes gifts in lieu of flowers. We send an acknowledgement card (keeping the gift amount confidential) to both you and the person you designate.

Tribute gifts are a wonderful way to acknowledge special people, highlight an accomplishment, or celebrate life events such as a milestone birthday or anniversary. We send a recognition card (keeping the gift amount confidential) to both you and the person you designate.

SPECIAL OCCASION GIFTS
Consider supporting Malachi House through a special occasion gift, such as making a donation in lieu of favors for your upcoming special occasion. You can let guests know you have chosen to support us by using table cards, which we will provide.

CORPORATE MATCHING GIFT PROGRAM
By partnering with your employer through its Corporate Matching Gift Program, you can double or even triple your donation to Malachi House! Many companies will match charitable contributions made by their employees, or their employees’ spouses. Some companies even provide matching funds to support employee volunteer hours. Check with your employer to inquire if your company offers this philanthropic option.

GIFTS OF TIME AND TALENT
Malachi House offers a variety of volunteer opportunities.

IN-KIND DONATIONS
We also accept in-kind donations of food, office and household goods that we use on a daily basis in order to provide care for our residents. See our “Wish List” on page 8 of this report for more details.

Contact Martha Cromleigh, Volunteer and Community Coordinator, at (216) 621-8831 or mcromleigh@malachihouse.org, to discuss opportunities for gifts of time, talent or in-kind donations.

Contact Vince Williams, Event & Marketing Coordinator, at (216) 621-8831 or vwilliams@malachihouse.org, to discuss all other ways to support Malachi House.

We are solely funded by generous giving from individuals, corporations and foundations within our community. We appreciate every gift you entrust to Malachi House and its residents.
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THANK YOU TO ALL WHO SUPPORT THE MISSION OF MALACHI HOUSE

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Thank You to all who support the mission of Malachi House 2022-2023
Planned or deferred gifts to Malachi House are one of the most important ways you can help us build our endowment to ensure our home will always be there in perpetuity for those who need us most, when they need us most.

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Malachi House provides care to each of our residents at no cost. We do not receive government funding or insurance reimbursement of any kind.

We rely solely upon the generous support of individuals, foundations and corporations, like you, to provide our residents with loving, compassionate care during their final stages of life. We appreciate every gift you entrust to Malachi House and its residents.
Before Malachi House came to be, St. Therese was watching over it. In 1987, a friend of Rev. Fr. Paul Hritz unexpectedly donated a monetary gift to be used for helping the needy. The donor had no idea that Fr. Paul had just completed a Novena to St. Therese to help him proceed with his vision of helping the homeless who were terminally ill. At that time, there was no funding available for his idea - just faith in prayer to a special saint. However, that unexpected donation planted a seed for the formation of Malachi House.

That same year, four row houses on Clinton Avenue were also donated to St. Malachi Parish. Work began immediately to renovate the homes, but Malachi House still needed parking to satisfy the zoning laws. After serious negotiations, Malachi House purchased the house behind the row homes to provide a parking area. The back yard, covered with snow on a cold February day, was about to be cleared for the parking lot. To unbelieving eyes, a rose bush was discovered with a single, beautiful blooming red rose. St. Therese, also known as “The Little Flower”, had left her sign of the rose, blessing our work to continue with her favor and our confidence.

Story after story flowed from this occurrence, beginning with prayers almost always answered by the patron saint of Malachi House. A statue of St. Therese was placed in the home to oversee the renovation that was being accomplished by hundreds of volunteers from all walks of life. During that time, roses would appear in unexpected places at unexpected times as the work progressed. St. Therese’s wish was to carry out the mission of, “not great deeds but great love” to those most in need. Her wish was being fulfilled by the ongoing faith in God’s command to love one another, as told to believers by this great saint.

~ Lovingly remembered and recounted by Malachi House Co-founder, Catherine “Kaki” O’Neill

Every year since that first sign from St. Therese in 1987, Malachi House celebrates her Feast Day. In October of 2022, we were pleased to, once again, gather in person for this celebration. Malachi House was adorned with beautiful red roses and filled with the laughter and joy of our community. We look forward to many more celebrations of St. Therese to come.
Malachi House
2810 Clinton Avenue
Cleveland, OH 44113

CO-FOUNDERS
Fr. Paul Hritz (1923-2013)
Catherine “Kaki” O’Neill (1933-2023)

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